For me, the most interesting application is Chat Bots. Messaging has become one of the more popular methods of communication in today's world whether it's through text messages or messenger apps. it's how a lot of people prefer talking with one another because of chat Bots that we can message and talk to as if they were human in fact we may even think we are talking to a human when it's actually a chat bot. More and more companies are using them for online customer service to resolve issues and answer simple questions. By this, a few are even developing shopping assistance to give recommendations when someone is looking for a certain product. There are currently two different types of chat Bots the first uses a certain set of rules meaning that they can only respond to specific words or commands so if we don't use the correct phrasing the chat bot may not know how to respond. These bots are only as intelligent as they're programmed to be. The second type of chat Bots uses artificial intelligence this means that it can understand language and you can speak with it more conversationally as if it were a real person. These Chat Bots will also get smarter over time learning from each conversation they have with their users as this technology continues to evolve more companies will use chat Bots as a way to engage with and assist their audiences goodwill community foundation creating opportunities for a better life.